

Public Utilities Commission SMART Act Hearing

Joint Energy Committees
January 13, 2023



COLORADO
Department of
Regulatory Agencies
Public Utilities Commission

DORA's Organizational Chart



DEPARTMENT OF REGULATORY AGENCIES
Patty Salazar, Executive Director

Deputy Executive Director, Ginny Brown		 EXECUTIVE DIRECTOR'S OFFICE (35.4 FTE)	Chief Administrative Officer, Marisol Larez	
Communications & Stakeholder Engagement	Legislative Affairs Energy Modernization		Human Resources Office	Budget Office
Colorado Office of Policy, Research, & Regulatory Reform			Department Operations	Office of Accounting & Purchasing



DIVISION OF BANKING
 Ken Boldt, Commissioner
 (40.0 FTE)



COLORADO CIVIL RIGHTS DIVISION
 Aubrey Elenis, Director
 (37 FTE)



DIVISION OF CONSERVATION
 Aaron Welch, Director
 (5.8 FTE)



DIVISION OF FINANCIAL SERVICES
 Mark Valente, Commissioner
 (15.6 FTE)



DIVISION OF INSURANCE
 Michael Conway, Commissioner
 (110.6 FTE)



OFFICE OF THE UTILITY CONSUMER ADVOCATE
 Cindy Schonhaut, Director
 (11 FTE)



DIVISION OF PROFESSIONS & OCCUPATIONS
 Karen McGovern, Acting Director
 (218.5 FTE)



PUBLIC UTILITIES COMMISSION
 G. Harris Adams, Acting Director
 (122.1 FTE)

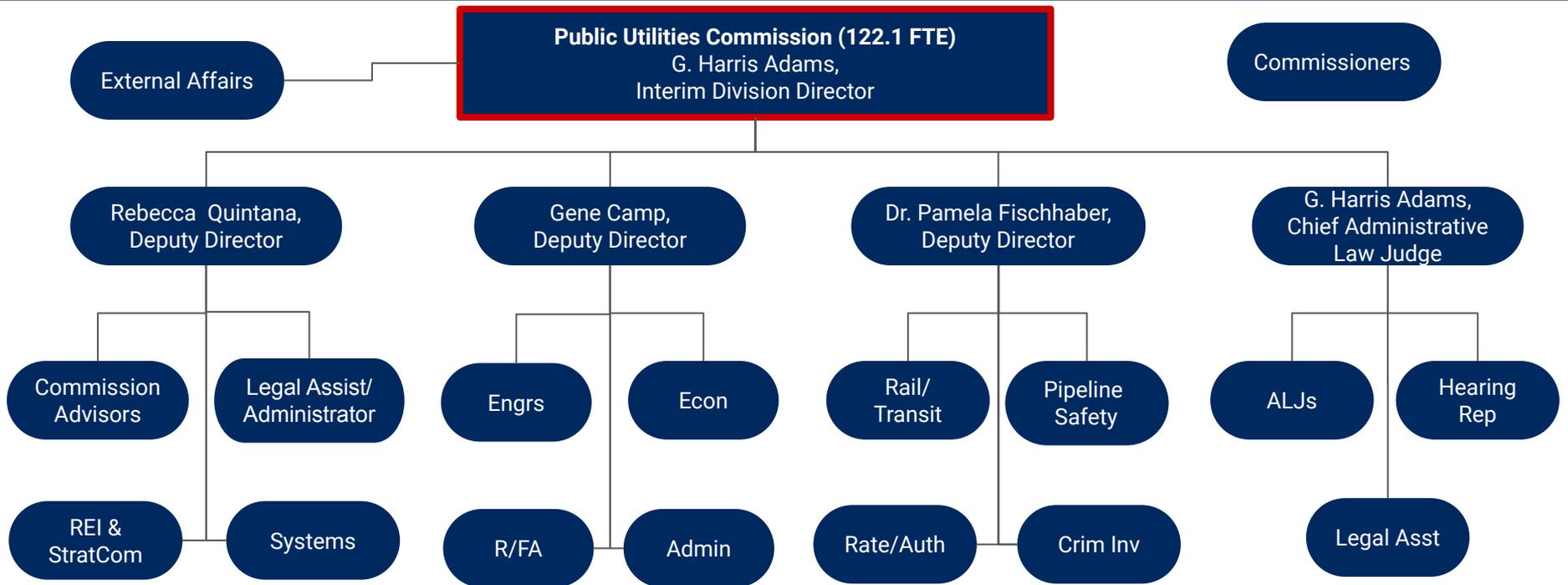


DIVISION OF REAL ESTATE
 Marcia Waters, Director
 (48.9 FTE)



DIVISION OF SECURITIES
 Tung Chan, Commissioner
 (24.0 FTE)

PUC Organizational Chart



PUC Commissioners



Eric Blank, Chair



John Gavan



Megan Gilman



Public Utilities Commission Mission

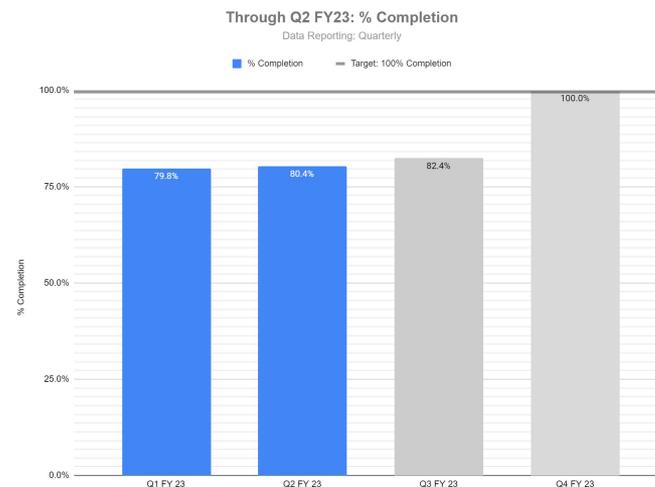
PUC mission is to...

The Colorado Public Utilities Commission (PUC) serves the public interest by effectively regulating utilities and facilities so that the people of Colorado receive safe, reliable, and reasonably-priced services consistent with the economic, environmental and social values of our state.

PUC's FY 2022-23 Wildly Important Goal (WIG)

Create a PUC Operational Modernization Plan to Support the Governor's Goal of 100% Renewable Energy Resources by 2040

Create a PUC Operational Modernization Plan in an effort to support the Governor's goal of 100 percent renewable energy resources by 2040. The plan identified operational strategies to begin implementation by June 30, 2021, and full implementation, including technological system upgrades, by June 30, 2023.



Modernization Plan Implementation

Since June 30, 2021 implementation, six primary operational strategies have been put in place with a target of full implementation by June 30, 2023 (including electronic systems replacement). We currently stand at 80.4% implementation.

- Policy & External Affairs
- Fixed Utilities
- Hearings Process
- Public Access & Technology
- Public Safety
- General

More Information

To view monthly updates on Wildly Important Goals and corresponding lead measures, please visit the [Governor's Dashboard](#).

For more information on additional PUC goals, view our FY 2022-23 Performance Plan at: operations.colorado.gov/performance-management/department-performance-plans

To view our progress on implementation of the PUC's Operational Modernization Plan, visit <https://puc.colorado.gov/puc-modernization-plan>

For other information about the PUC, please visit us at <https://puc.colorado.gov/>



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Transparency and Communication Focus Areas

- Streamlined communication based on interests, specifically industry and consumer education.
- Updated clear and translatable public participation guidance for PUC meetings. This is in partnership with other agencies as we move towards more inclusivity and plain language initiatives.
- Simplification and communication of meetings. Working to make PUC meetings more understandable to the public via plain language, up front expectations and education about the processes and systems in place at the PUC.
- New outreach initiatives, with different ways of communicating PUC consumer information to the public. These have a focus on reaching all communities we serve.



PUC Performance Management

PUC develops key targets and closely monitors progress

- Clear and attainable goals.
- Ensure Commissioners have information they need to make decisions in the public interest.
- Breaking down of silos between different sections of staff as permissible.
- Research and Emerging Issues staff seeking expertise across PUC sections.

PUC Performance Management

PUC develops key targets and closely monitors progress

- Regular communication to ensure progress is being made.
- Individual employee performance plans tied to attainment of goals.
- Priorities communicated through all levels of the PUC to inform our objectives.
- Looking at other state's PUC's to identify best practices.



PUC FY 2022-23 Budget

FY 2022-23 Budget Snapshot

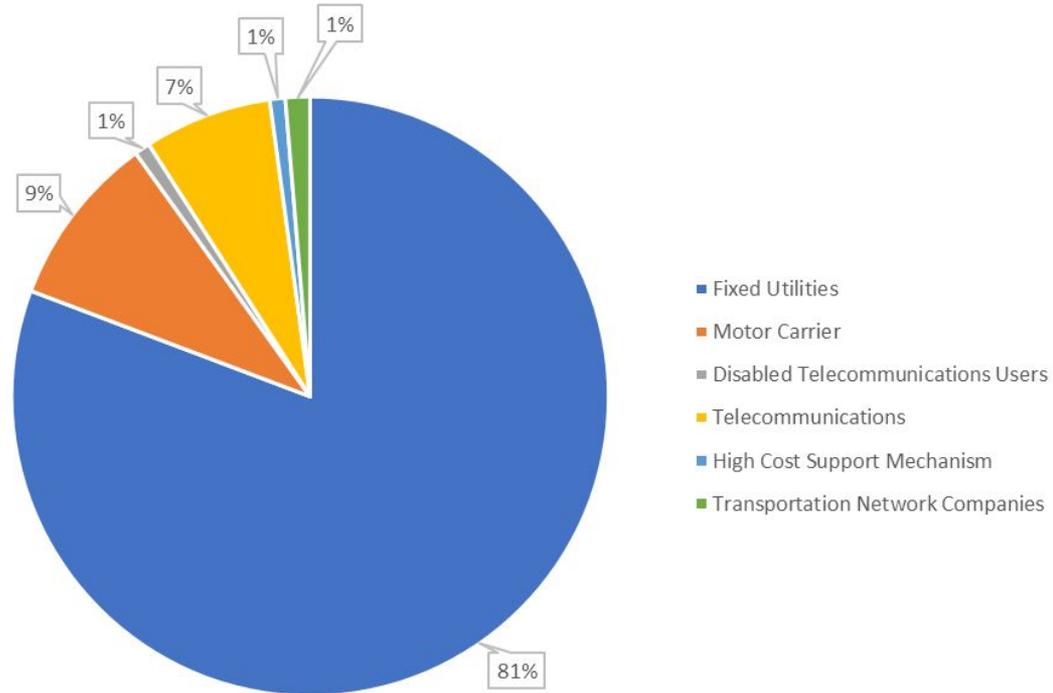
FY 2022-23 Total Funds: \$22.8M*

FY 2022-23 General Fund: \$0M

FY 2022-23 FTE: 122.1

Fixed Utilities revenue includes up to \$500,000 for the administrative expenses for the Colorado Electric Transmission Authority. §40-2-114 C.R.S.

PUC FY22 Revenues (projected, excluding grant and transfer items)



Regulatory Agenda

2023 Proposed Rulemaking Agenda

- Electric and Gas Disconnection Notices (HB22-1018)
- Powerline Trails (HB22-1104)
- Taxi Flat Rate Zone Rates for Trips from DIA
- Non Consensual Towing (HB22-1314)
- Community Geothermal Gardens (SB22-118)
- Best Value Employment Metrics
- Renewable Energy Standard, Net Metering, Pumped Hydro (HB21-1052, SB21-261 and SB21-264)
- Transmission Planning
- Equity and Inclusion of Disproportionately Impacted Communities (SB21-272)



Equity, Diversity, and Inclusion (EDI)



In accordance with the **Governor's Executive Order [2020 175](#)**, the Department is implementing an EDI Action Plan to improve **equity, diversity, and inclusion**, including efforts to:

- Continue implementation of **EDI training** for supervisors, executive leadership, and Boards and Commission members.
- Establish division **stakeholder engagement plans** to ensure inclusive, meaningful, focused engagement with respective industry and community stakeholder groups.
- Enhance the **department's websites** and making changes with customer experience in mind, including evaluating and making improvements related to **websites accessibility**.

Questions?



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